

Refund Policy

At Evolve The Wardrobe, we strive to ensure your complete satisfaction with every purchase. If for any reason you are not entirely satisfied with your purchase, we're here to help. Please review our refund policy outlined below:

1. **Eligibility:** To be eligible for a refund, items must be returned in their original condition, unworn, unwashed, and with tags attached. Items that are damaged, altered, or not in their original packaging may not be eligible for a refund.
2. **Timeframe:** Customers must initiate a refund request within 3 days of receiving the order. Refund requests submitted after this timeframe may not be accepted.
3. **Refund Process:** To request a refund, please email us at evolvethewardrobe@gmail.com with your order number and reason for the return. Our customer service team will guide you through the process and provide you with further instructions.
4. **Refund Method:** Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If approved, your refund will be processed, and a credit will automatically be applied to your original method of payment within [X] days.
5. **Return Shipping:** Customers are responsible for return shipping costs. We recommend using a trackable shipping service and purchasing shipping insurance to ensure the safe return of your item. Shipping costs are non-refundable.
6. **Exceptions:** Some items may not be eligible for a refund. These include items marked as final sale or clearance items. Additionally, personalized or customized items may not be eligible for return unless they are defective or damaged upon receipt.
7. **Contact Us:** If you have any questions about our refund policy or need assistance with a refund request, please contact us at evolvethewardrobe@gmail.com. Our customer service team is here to assist you and ensure your shopping experience with Evolve The Wardrobe is enjoyable and hassle-free.

Please note that our refund policy may be subject to change without prior notice. It is recommended to review this policy periodically for any updates or revisions.